TSP Name / TSP: EASTERN GAS TRANSMISSION AND STORAGE INC (116025180)
Critical: Y
Notice Eff Date: 05/16/2022 Posting Date: 05/16/2022
Notice Eff Time: 11:52 AM Posting Time: 11:52 AM
Notice Stat Desc: Initiate Notice ID: 244384
Notice Type Desc: Computer System Status Prior Notice: 0
Reqrd Rsp Desc: No response required
Response Date:
Response Time:

Subject: Dekaflow Reminder, ACTION REQUIRED

Notice Text:

Final Dekaflow system changes to complete the transition from Dominion Energy to Berkshire Hathaway Energy Gas Transmission & Storage (BHE GT&S) and Eastern Gas Transmission and Storage, Inc. are scheduled for June 10th, 2022, starting at 10:15PM (CST) through June 11th, 2022, at 11:00AM (CST).

IMPORTANT:

To avoid a disruption in service, all customers must ensure they can connect to the new Dekaflow DNS name and IP address prior to June 10th, 2022.

Please contact your IT group with this information to ensure Dekaflow is allowed to be accessed.

New DNS Name	New IP Addresses
https://dekaflow.bhegts.com	131.219.152.11, 131.219.153.11
https://m.dekaflow.bhegts.com	131.219.152.12, 131.219.153.12

1) Copy and paste the new URL address (dekaflow.bhegts.com) into your browser and start Dekaflow by clicking either the Upgrade Dekaflow Access or Customer Activities link (click on the link you normally use) to start Dekaflow.

NOTE: dekaflow.bhegts.com is the future version of Dekaflow. Continue to use the current address (dekaflow.dominionenergy.com) until the transition is complete on June 11th.

2) After Dekaflow has started, please sign into Dekaflow using your existing credentials. If your Dekaflow account is Revoked or you have forgotten your password, no other actions are necessary.
Note: The initial password in this system originated from your Dekaflow production password. However, these passwords are not kept in sync.

3) Upon a successful login, you will see the following Dekaflow welcome message at the bottom of the screen:
"Welcome - You have successfully communicated to our BHE GT&S Dekaflow System. We plan on transitioning from Dominion Energy to BHE on June 10, 2022, starting at 10:15PM (CST) through June 11, 2022, at 11:00AM (CST)."

4) No other actions are needed after one of the following:

a) Successful login and receiving the welcome message.

b) Successfully accessing the login screen and the account is Revoked, or password is forgotten.

If you experience any issues getting to the welcome message, please email businesstechnologyservices@bhegts.com. Please include any error message with a description of the issue.

Other Changes that will take place:

The email address DOM_Mailer@dominionenergy.com used by Dekaflow to send notifications to customers will change to Dekaflow_Mailer@BHEGTS.com. Please work with your IT group to "white-list" this new email address so notifications are not missed.

We wish to thank all BHE GT&S customers for their patience and help with making this transition successful.