

TSP Name / TSP: EASTERN GAS TRANSMISSION AND STORAGE INC (116025180)  
Critical: Y  
Notice Eff Date: 04/28/2022 Posting Date: 04/28/2022  
Notice Eff Time: 02:49 PM Posting Time: 02:49 PM  
Notice Stat Desc: Initiate Notice ID: 243899  
Notice Type Desc: Computer System Status Prior Notice: 0  
Regrd Rsp Desc: No response required  
Response Date:  
Response Time:

Subject: DekafLOW System Change, ACTION REQUIRED

Notice Text:

Final DekafLOW system changes to complete the transition from Dominion Energy to Berkshire Hathaway Energy Gas Transmission & Storage (BHE GT&S) and Eastern Gas Transmission and Storage, Inc. are scheduled for June 10th, 2022, starting at 10:15PM (CST) through June 11th, 2022, at 11:00AM (CST).

IMPORTANT:

To avoid a disruption in service, all customers must ensure they can connect to the new DekafLOW DNS name and IP address starting on April 28th, 2022, and prior to the June 10th, 2022 date. Please contact your IT group with this information.

New DNS Name	New IP Addresses
<a href="https://dekaflow.bhegts.com">https://dekaflow.bhegts.com</a>	131.219.152.11, 131.219.153.11
<a href="https://m.dekaflow.bhegts.com">https://m.dekaflow.bhegts.com</a>	131.219.152.12, 131.219.153.12

1) Copy and paste the new URL address into your browser ([dekaflow.bhegts.com](https://dekaflow.bhegts.com)) and start DekafLOW by clicking either the Upgrade DekafLOW Access or Customer Activities link (click on the link you normally use) to start DekafLOW.

2) Sign into DekafLOW using your existing credentials. Note: The initial password in this system originated from your DekafLOW production password. However, these passwords are not kept in sync. If your password fails, please use the reset password option.

3) Upon a successful login, you will see the following DekafLOW welcome message at the bottom of the screen:  
"Welcome - You have successfully communicated to our BHE GT&S DekafLOW System. We plan on transitioning from Dominion Energy to BHE on June 10, 2022, starting at 10:15PM (CST) through June 11, 2022, at 11:00AM (CST)."

4) No other actions are needed after receiving the welcome message.

If you experience any issues getting to the welcome message, please email [businesstechnologyservices@bhegts.com](mailto:businesstechnologyservices@bhegts.com). Please include any error message with a description of the issue.

Other Changes that will take place:

The email address [DOM\\_Mailer@dominionenergy.com](mailto:DOM_Mailer@dominionenergy.com) used by DekafLOW to send notifications to customers will change to [Dekaflow\\_Mailer@BHEGTS.com](mailto:Dekaflow_Mailer@BHEGTS.com). Please work with your IT group to "white-list" this new email address so notifications are not missed.

We wish to thank all BHE GT&S customers for their patience and help with making this transition successful