

TSP Name / TSP: COVE POINT LNG LP (876833500)
Critical: Y
Notice Eff Date: 06/09/2022 Posting Date: 06/09/2022
Notice Eff Time: 01:17 PM Posting Time: 01:17 PM
Notice Stat Desc: Initiate Notice ID: 130822
Notice Type Desc: Computer System Status Prior Notice: 0
Regrd Rsp Desc: No response required
Response Date:
Response Time:

Subject: DekafLOW Transition Outage: June 10/June 11th

Notice Text:

The new DekafLOW DNS name and IP address is scheduled to be implemented starting the night of June 10th at 10:15PM CCT. DekafLOW will be unavailable from 10:15PM CCT June 10th, through 6:00AM CCT June 11th.

During this outage, Customers will not be able to access information posted on the Informational Postings web site, Mobile web site or the DekafLOW application.

EDI transactions sent during this outage will be held and sent to DekafLOW after the outage is complete.

Effective June 11th, 2022, after this transition is complete,

DEKAFLOW USERS WILL NEED TO DISCONTINUE USING AND DELETE ALL EXISTING DEKAFLOW ICONS THAT WERE PREVIOUSLY DOWNLOADED. USING OLD ICONS WILL RETURN AN ERROR AND NOT DOWNLOAD THE APPLICATION.

EFFECTIVE JUNE 11TH, ACCESS THE NEW LINKS BELOW:

<https://dekaflow.bhegts.com> : Informational Postings website

Use the Customer Activities or Upgrade DekafLOW Access link (whichever is normally used for your situation) to create new DekafLOW icons for your desktop

THE NEW LINK FOR MOBILE WILL BE:

<https://m.dekaflow.bhegts.com> : DekafLOW Mobile site

ALSO KEEP IN MIND:

The email address DOM_Mailer@dominionenergy.com previously used by DekafLOW to send notifications to customers will change to DekafLOW_Mailer@BHEGTS.com. Please work with your IT group to "white-list" this new email address so notifications are not missed.

We wish to thank all BHE GT&S customers for their patience and help with making this transition successful.